

NEW VOICEMAIL SYSTEM

Fresno County Jail

Connect
Network
GTL

You now have the option to leave your loved one a voicemail message. In order to leave a voicemail message, you will need to have an active GTL AdvancePay prepaid account with sufficient funds. You will also need to know the inmate's 8-digit PIN number.

Instructions for friends and family to check voicemail

1. Call (559) 400-7521 for the GTL Voicemail System.
2. Select your language.
3. To leave a message, you must enter the 8-digit Offender PIN.
4. Listen to voicemail cost and available message lengths, If you wish to send a message, begin when you hear the beep.
 - The message can last up to 30 seconds.
 - The cost per message is \$1.00 and is deducted from the AdvancePay account.
 - The cost is not refundable.
5. Record the Voicemail at the prompt/beep. Once complete, the system will alert the offender that they have a new voicemail.

**Note: All voicemails are subject to facility monitoring and recording.*

GTL Voicemail System

(559) 400-7521

Find out more:

<https://web.connectnetwork.com/communications/inmate-voicemail/>

Customer Service Information

| | |
|-----------------------------|--|
| AdvancePay Accounts: | (800) 483-8314 |
| Website: | www.connectnetwork.com |
| Customer Service: | (866)-230-7761 |
| Hours of Operation: | Monday-Friday, 7am to 11pm, Central Saturday and Sunday, 8am to 7pm, Central |